



Latest Advisory 2.2.2021

Dear Guest,

Welcome, Home! We would like to welcome you to the Sama-Sama Hotel KL International Airport.

During the 14-days surveillance period, you must adhere strictly to the stipulated:

- **Strictly adhere that you are to stay in your room at all times and to restrict from being outside your dedicated room, including the corridor area where your room is located (enforced by the Ministry of Health Malaysia).**
- **No visitors are allowed during this period.**
- **Non-compliance with these guidelines will be charged under the violation of Section 24 Prevention and Control Infectious Disease (Act 342) can be jailed up to 2 years.**
- **Our Guest Service Executive will be conducting a daily call to your room in monitoring your health status from 8 am to 10 am. Our team will notify the Ministry of Health medical officers immediately should there be any irregular condition.**

- Meals stipulated in your room package will be delivered to your room.
 - Meals will be delivered:
 - Breakfast from 8 am to 10 am
 - Lunch from 12 noon to 2 pm
 - Dinner from 7 pm to 9 pm

 - Our Room Service associate will ring the doorbell once the food arrived. Food hung on the hook outside your room.

- Room Service will be available for all-day dining and is chargeable, payment upon delivery. For orders, please refer to the room service menu or from our restaurants, with a 25% discount. Please dial “2” for Room Service. Please take note that the delivery time for room service will be similar to the daily meals mentioned above.

- **Strictly no outside food delivery orders are allowed.**

- Only Dry Items (from PUS guest’s family members) are allowed and **must reached the Hotel’s Concierge at 1pm latest on Tuesdays, Thursdays or Saturdays**. All items are subject to the inspection by NADMA and KKM officers-on-duty prior delivery to guest. The delivery service to guest is on every **Tuesday, Thursday and Saturday from 4pm to 6 pm. Outside cooked food and perishable items are NOT allowed.**

- Water from the tap in your room is safe for drinking; the kettle is available in your room.

- **After your meals, please place your empty meal pack or leftover food in the meal pack and leave it on the floor outside your door.**



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- Only Self-Service *Housekeeping is available during this period:
 - **Clean Linen is upon request.**
 - **Upon request**, pre-packed clean linen will be delivered to your doorstep for self-change every Monday, Wednesday, and Friday from 1 pm to 3 pm.
**Linen includes towel, bedsheet & 2 pillowcases.*
 - **Please place the dirty towel & linen into the same linen bag and drop the soiled linen bag on the floor outside your room.**
 - Soiled linen service pick-up is on every Monday, Wednesday & Friday from 3 pm to 5 pm.

**Housekeeping Maid Service and room cleaning will not be available during this period.*

- Rubbish Collection:
 - **Please place your rubbish bag on the floor outside your room.**
 - Rubbish Pick Up Service Hour is at 11am and 6 pm daily.
- Laundry Service is not available. For self-wash, detergent is available upon request.
- Non-Smoking. Please be advised that the Sama-Sama Hotel KL International Airport is a smoke-free hotel. **The Hotel will impose a penalty of RM1,000 for smoking in the room.**
- Your room facilities include FREE Wi-Fi, smart TV with entertainment channels, FREE video-on-demand movies, work desk with media hub ports for audio/video/PC/HDMI/USB, and universal AC power outlet.
- **For an EMERGENCY, please contact the following:**
 - **Hotel Duty Manager, please dial "0" or call tel: 016 262 0487**

Essential Items Order Service

To make your stay more comfortable during this long period, we are pleased to inform you that the essential items are available for your order from our Convenient Store. You can place your order from your room and the delivery service is available every **Tuesday, Thursday and Saturday from 4pm to 6 pm.**

Essential items list as attached.

<i>Drinks</i>	<i>Price</i>
Mineral Water Small - 500ML	2.00
Mineral water Big - 1.5L	4.00
Assorted Bottle Drinks - 500ML	4.50
Nescafe, Milo, Can Drinks	4.00
3 IN 1 Milo/Nescafe	18.00
Assorted Old Town White Coffee	19.00

<i>Biscuits, Chocolates & Ice Cream</i>	<i>Price</i>
Chips More	4.00
Tiger, Creamo, Oat Crunch	3.00
Hupseng Cream Crackers, Jacob's Biscuit	8.00
Musiz Wafer	6.00
McVities Digestive Biscuit	10.00
Kinder, Loacker, Mars, Snickers KitKat, Toblerone, Dairy Milk, Bounty	5.00
Dairy Milk 16.5g	12.00
Magnum Ice Cream	8.00
Cornetto Ice Cream	6.00

<i>Toiletries</i>	<i>Price</i>
Colgate, Darlie, Pepsodent Toothpaste	4.50
Toothbrush	4.50
Pantene, Sunsilk, Head & Shoulder Shampoo	7.00
Dettol, Antabax Body Wash	12.00
Disposable Gillette Shaver	4.00
Gillette Shaving Foam	12.00
Nivea, Rexona Body Spray	17.00
Rexona Deo	12.00
Sanitizer Spray 500ml	39.00
Sanitizer Spray Small	5.00
Sanitizer Gel	9.50
Nivea Deo	16.00
Premier Tissue	6.00
Dettol Wet Tissue	6.00
Washing Detergent (Liquid)	10.00
Washing Detergent (Powder)	5.00
Dishwash & Sponge	8.00

To place your order, please call **Mr. Riza at 011 1853 4135 from 9 am to 1 pm on every Tuesday, Thursday, and Saturday.** Please feel free to contact Mr Riza, should you need other items away from the list, and for payment, online payment is encouraged.

Once again, your well-being and our working associates' safety are our utmost priority. Thank you for your kind understanding.

Sincerely yours,

Sundra Kulendra
General Manager

Acknowledge by;

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Guest's Name:

Date: